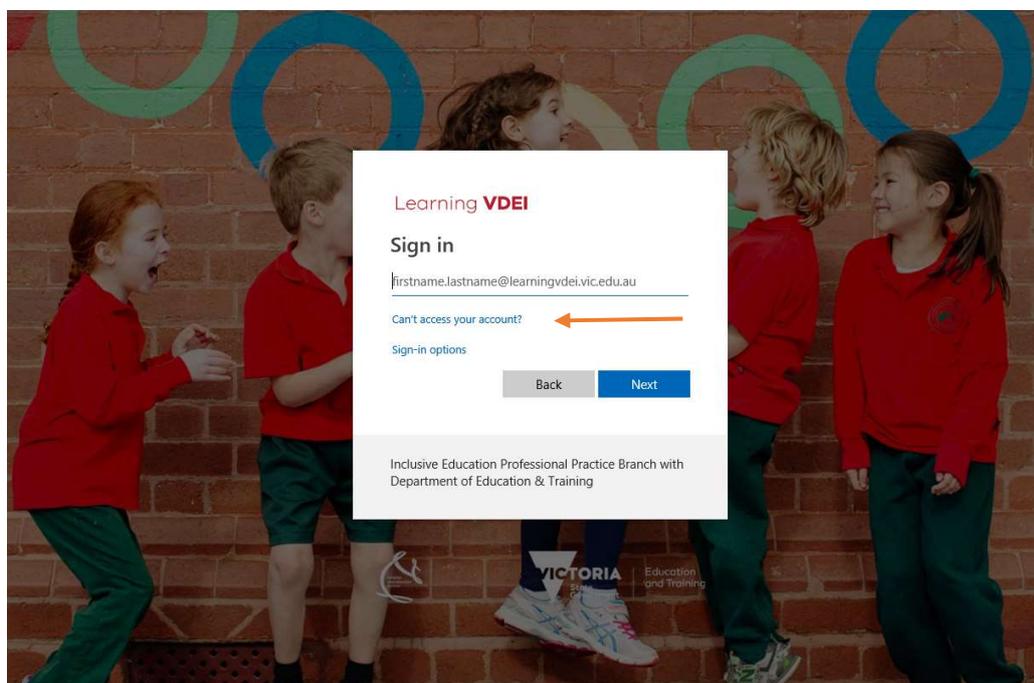


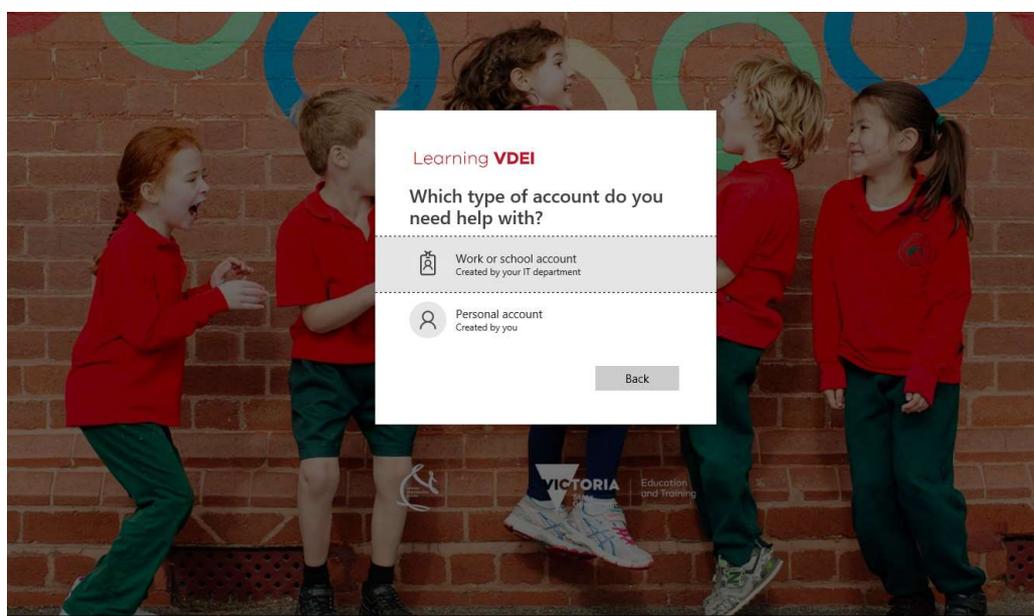
# How to reset your Learning VDEI Password



1. Click on Can't access your account? link on the Learning VDEI login screen (<https://iepp.instructure.com>)



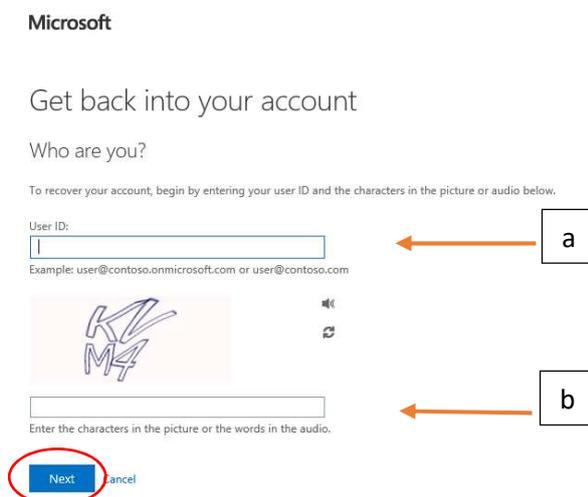
2. Click on Work or school account



# How to reset your Learning VDEI Password



3. Enter -
  - a. your username in the following format: [firstname.lastname@learningvdei.vic.edu.au](mailto:firstname.lastname@learningvdei.vic.edu.au)
  - b. the characters in the picture or the words in the audio into the text box
  - c. then click **Next**



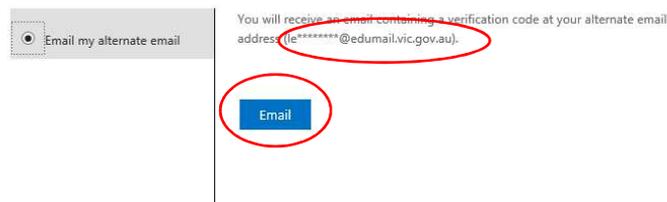
4. Click the **Email** button and a password link will be emailed to your specified email address. You may need to check your junk mail/spam folder if this email is not received in your inbox.
- ❖ Please note if the listed email address is incorrect, you will not be able to edit. Please contact VDEI if this is the case.

## Learning VDEI

Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:



Cancel